

# 1 SOFSS Hours of Operation/Contacts

Current as of 20 Sep, 2021



Additional Info, Force Support Marketing Office 850-884-4252; [www.myhurlburt.com](http://www.myhurlburt.com)

- **Observe current 1 SOW directed COVID-19 Protocols regarding face coverings and physical distancing.**
- **See <https://www.myhurlburt.com/pdf/Holiday-Hours.pdf?r=123453826> for Holiday Hours, special observances and weather related closures.**

<b>NORMAL OPERATIONS</b>	<b>CHANGED OPERATIONS</b>	<b>APPOINTMENT ONLY</b>	<b>CLOSED UNTIL FURTHER NOTICE</b>
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## AIRMAN & FAMILY READINESS CENTER

(A&FRC) 850-884-5441  
7:30 a.m. – 4:30 p.m., Mon - Fri  
Email: [1SOFSS.FSH@us.af.mil](mailto:1SOFSS.FSH@us.af.mil)

## AUTO HOBBY

850-884-6674 (Closed Mondays)  
9 a.m. – 4 p.m., Tue-Sun

## BOWLING – HURLBURT LANES

850-884-6941 (Closed Sundays)  
9 a.m. – 4 p.m., Mon  
9 a.m. – 8 p.m., Tue  
9 a.m. – 9 p.m. Wed (Leagues 4:30-9, limited open bowl)  
9 a.m. – 8 p.m., Thu  
9 a.m. – 9 p.m., Fri  
Noon – 10 p.m., Sat  
Call to reserve for parties over 10

## CDC & YOUTH

Main 850-884-6664  
West 850-884-5154  
East 850-881-1261  
School Age 850-884-6355  
All: 6 a.m. – 6 p.m., Mon-Fri  
Open Rec/Teen – Closed  
School Liaison - 850-280-5766

## CIVILIAN PERSONNEL

850-884-5212, 8 a.m. – 4 p.m., Mon - Fri  
Appts highly encouraged:  
[1SOFSS.FSC@US.AF.MIL](mailto:1SOFSS.FSC@US.AF.MIL)

## FAMILY CHILD CARE (FCC)

850-884-4300  
7:30 – 8:30 a.m., Walk-ins MWF  
7 a.m. – 4 p.m., Appt Only, Mon-Fri

## GATOR LAKES GOLF & PRO SHOP

850-881-2251  
Course: 7am-Dusk, Daily  
Shop: 6:30am-6pm, Daily

## HONOR GUARD

850-884-5330/5908  
8 a.m. – 4 p.m., Mon – Fri

## INFO., TICKETS & TRAVEL (ITT)

850-884-5699/6795  
9 a.m. – 3 p.m., Tue-Fri

## LANDING ZONE COMMUNITY CENTER

850-884-2606  
Closed, Sun & Mon  
4 – 8 p.m., Tue-Sat

## LIBRARY

850-884-6266, for renewals, card issues, etc. contact via fb or email:  
[frontdesk@commandolibrary.com](mailto:frontdesk@commandolibrary.com)  
8 a.m. – 5 p.m., Mon and Tue  
8 a.m. – 7 p.m., Wed and Thu  
8 a.m. – 3 p.m., Fri  
9 a.m. – 1 p.m., Sat

## LODGING FACILITIES/COMMANDO INN

850-884-7115, No Space-A reservations UFN

## MARKETING OFFICE / PRINT SHOP

850-884-4252/3820/3821 or  
[myhurlburt.com/pages/Marketing-Request.html](http://myhurlburt.com/pages/Marketing-Request.html)

## NAF HUMAN RESOURCE OFFICE

850-884-6464, Appts highly encouraged  
8 a.m. – 4 p.m., Mon, Tue, Wed, Fri  
8 a.m. – 2 p.m. Thu

## PLAQUE & TROPHY

850-884-5080  
8 a.m. – 4 p.m., Mon – Fri

## RECYCLING

850-884-7577  
7 a.m. – 2 p.m., Mon – Thu

## THE SOUND SIDE Catering & Events

850-884-7507  
8 a.m. – 4 p.m., Mon-Fri (Office Hours)  
Events w/physical distancing applied on a case by case basis, call for details

## UNITE PROGRAMS

850-884-5080  
8 a.m. – 4 p.m., Mon – Fri  
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## DINING FACILITIES (FSS)

### BETTER BODIES (Contracted Fac.)

581-0074/0081  
6am-7pm, Mon – Fri

### THE HOOCH BAR & GRILL

Delivery to Soundside Lodging only  
850-884-7507, Special Functions Sat/Sun  
4-9pm, Mon-Thu and 3-9pm, Fri

### KRAKEN KAFE (Inside Commons)

850-884-4045  
6:30 a.m. – 1:30 p.m., Mon-Fri

### KT's – KRAKEN TIKI BAR (ODR Beachside)

850-884-6939  
1-9 p.m., Thu-Sun

### OASIS CAFÉ (Golf)

850-881-5731  
6:30 a.m.–1:30 p.m., Mon-Fri  
(Temp weekend closure due to staffing)

### THE REEF DFAC (Authorized Personnel)

850-884-4970  
Mon-Fri  
Breakfast: 6-8:30am  
Lunch: 11am-1pm  
Dinner: 4:30-6:30pm  
Sat, Sun & Holidays  
Brunch: 7:30am-1pm  
Dinner: 4:30-6:30pm

### THE RIPTIDE DFAC (Authorized Personnel)

850-881-5127  
Mon-Fri  
Breakfast: 6-8:30am  
Lunch: 11am-1pm  
Dinner: 4:30-6:30pm  
CLOSED Weekends, Holidays & Down Days

### SPARE TIME GRILL (Bowling)

850-884-6470  
6:30 a.m. - 4 p.m., Mon  
6:30 a.m. – 8 p.m., Tue-Thu  
6:30 a.m. – 8 p.m., Fri  
Noon – 9 p.m., Sat

### VELOCITY CAFÉ (Inside Commons)

850-884-7365  
10:30 a.m.–2 p.m., Mon-Fri  
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## EDUCATION SERVICES

### EDUCATION OFFICE

850-884-6724  
Email [1sofss.fsde@us.af.mil](mailto:1sofss.fsde@us.af.mil)  
7:30 a.m. – 4 p.m., Mon/Tue/Thu/Fri  
Noon – 4 p.m., Wed

### WAPS TESTING

Eligible member test dates provided to Unit WAPS Monitors, no-shows actioned as req'd

### CLEP/DSST

Walk-in Basis, First Come/First Served  
8 a.m. and 11:30 a.m., Mon-Thu

## AFRAT/CDCs/PME/FAA/DLPT/DLAB

Physical distancing protocols limit capacity

## ON BASE SCHOOLS (Appt Required for in-person visits)

University of Arkansas  
[msomhff@uark.edu](mailto:msomhff@uark.edu), 479-575-2813  
Northwest Florida State  
[Walton14@nwfsc.edu](mailto:Walton14@nwfsc.edu)  
850-200-4191 Hurlburt Rep  
850-502-2895 Phone assist/sched appts  
Embry-Riddle Office  
[hurlburtfield@erau.edu](mailto:hurlburtfield@erau.edu), 850-581-2106  
University of Oklahoma  
[aphurlburt@ou.edu](mailto:aphurlburt@ou.edu), 850-313-6012  
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## FITNESS CENTERS / OUTDOOR FIT AREAS

SOFTBALL FIELDS, TENNIS COURTS, ROLLER HOCKEY RINK (temp closure), TRACK & FIELD, COMBAT FIT EAST, BEAVER BOXES  
OPEN to anyone with base access

## PT TESTING - Testing Suspended UFN

### ADERHOLT FITNESS

Proof of vaccination must be shown at front desk in order to utilize Hurlburt Fitness facilities  
850-884-6884  
5 a.m. – 10 p.m., Mon-Fri  
8 a.m. – 5 p.m., Sat-Sun  
8 a.m. – 5 p.m., Holidays and Down Days

### COMMANDO FITNESS

Proof of vaccination must be shown at front desk in order to utilize Hurlburt Fitness facilities  
850-884-4412  
5 a.m. – 7 p.m., Mon-Fri  
CLOSED Weekends, Holidays & Down Days  
24/7 access: Currently updating system, when complete must re-register w/proof of vaccination, will post signs when available

### RIPTIDE FITNESS

Proof of vaccination must be shown at front desk in order to utilize Hurlburt Fitness facilities  
850-881-5121  
5a.m.-8p.m., Mon-Fri  
CLOSED Weekends, Holidays & Down Days  
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## MILITARY PERSONNEL

Preferred communication is via organizational email provided below

### CAC ID/DEERS (CUSTOMER SUPPORT)

850-884-4110 Option #1  
7:30 a.m. – 3:30 p.m., Mon-Fri\*  
\*6a.m. – 6 p.m. 1st & 3rd Mon ea. mth  
\*7:30 - 10:30 a.m. last Tues ea. mth/training  
Military in Uniform have walk-in priority  
Appointments can be scheduled at:  
<https://idco.dmdc.osd.mil/idco/locator>  
(For after hour emergencies please contact the Command Post)  
\*\*The DoD extended the temporary policy guidance for Uniformed Services ID (USID) cards that expired between Jan 1, 2020 and Jul 31, 2021 only through:  
- Aug 31, 2021 for all Foreign Affiliates and their dep  
- Oct 31, 2021 for dependents of Active Duty uniformed Service members and for the Reserve and National Guard Uniformed Service members and their dep  
- Jan 31, 2022 for Retirees and their dependents

### Current services:

- Unblock CACs
- Issue Dep ID cards that expired 1 Jan 2020-31 Jul 2021
- Issue new CACs for all Active Duty, Civilian Employees and Contractors expiring within the next 30 days (or are deploying, bring deployment checklist)
- Issue initial ID for members due to Separate/Retire
- Update DEERs with Birth, Divorce, or Marriage and issue IDs with applicable updates
- Issue initial Dependent ID's, 14 or over
- Issue initial ID for Tri-Care Young adult- ID for Sponsor's child between ages 21-26 & not enrolled in college

- Issue ID/update tri-care extended eligibility for full-time college student on or after 21st or 23rd birthday (as applicable), full-time student status letter from registrar office required at time of issue  
- Retirees turning 65: Medicare enrollment

## CAREER DEVELOPMENT

850-884-4110 Option #2  
\*Walk-in 9 a.m. – 1 p.m., Mon-Fri  
\*Appointments 1 p.m. – 3 p.m., Mon-Fri  
\*Closed last Tue ea mth for Training  
Assignments: [1sofss.fspd.asg@us.af.mil](mailto:1sofss.fspd.asg@us.af.mil)  
Retirements/Separations/Promo: [1sofss.fspd.rs@us.af.mil](mailto:1sofss.fspd.rs@us.af.mil)  
Promotions: [1sofss.fspd.prom@us.af.mil](mailto:1sofss.fspd.prom@us.af.mil)  
Reenlist/Exts.: [1sofss.fspd.reen@us.af.mil](mailto:1sofss.fspd.reen@us.af.mil)

## FORCE MANAGEMENT

850-884-4110 Option #3  
\*Walk-in 9 a.m. - 1 p.m.  
\*Appointments 1 p.m. - 3 p.m.  
\*Closed last Tue ea. mth for Training  
Evals/SDAP/Duty Info:  
[1sofss.fspm.fmo@us.af.mil](mailto:1sofss.fspm.fmo@us.af.mil)  
Awd/Decs: [1sofss.fspm.awd@us.af.mil](mailto:1sofss.fspm.awd@us.af.mil)

## IPR

850-884-4110 Option #4  
\*Walk-in 9 a.m. 3 p.m.  
\*Closed last Tue ea. mth for Training  
[1sofss.fspi@us.af.mil](mailto:1sofss.fspi@us.af.mil)

## PASSPORT OFFICE (AD and GS employees' non-personal use)

By appointment: Call 850-884-2017 or email  
\*Closed last Tue ea. mth for Training  
[1sofss.fsmps.pp@us.af.mil](mailto:1sofss.fsmps.pp@us.af.mil)

## PSM

850-884-1304/5150  
\*Walk-in 7:30 a.m. – 4:30 p.m.  
\*Closed last Tue ea. mth for Training  
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## OUTDOOR RECREATION

### ODR/MARINA

850-884-6939  
9 a.m. – 5 p.m., Mon-Thu  
9 a.m. – 6 p.m., Fri-Sun  
REDUCED SERVICES (Due to damage sustained during Hurricane Sally)  
- Limited Boat Rentals available Wed-Sun  
- Wetslips Closed  
- Boat Ramp "Use at your own risk"  
- Walkway/bridge not safe, keep off  
- Fishing Pier "T-dock" Closed  
- Pagodas 1, 2 & 3 Available

### DIVE SHOP (Inside Commons)

850-881-1576  
Apr-Sep: 5 – 7 p.m., Mon & Fri  
Oct-Mar: 5 – 7 p.m., Fri

### FAMCAMP

850-797-0103

### RIFLE & PISTOL

850-884-7629  
New Members/Renewals: 8 a.m.–Noon, Sat  
Members: Sunrise - Sunset, daily

### SKET & TRAP RANGE

850-797-9435  
Members: Sunrise - Sunset, daily  
Membership processing/Target Sales:  
8 a.m. – 4 p.m., Sat

### SWIMMING POOL

850-884-6866  
Open to all DoD ID cardholders, lap swim only, no appointments, first come basis:  
8:30 a.m. – 10:30 a.m., Tue - Fri  
11 a.m. – 1 p.m., Tue - Fri