Retiree Connection

Featured in the My Hurlburt Life magazine in coordination with the Retiree Activities Office, this page focuses on information relevant to most retirees. The magazine comes out monthly and can be downloaded on your phone or computer at [www.myhurlburt.com](http://www.myhurlburt.com) or you can pick up a copy at any Hurlburt FSS facility as well as the Commissary, BX, Clinic or Shoppette. In addition to the Retiree Connection, the magazine contains a wealth of information about upcoming events and programs.

Retiree Corner

Located as a tab at [www.myhurlburt.com](http://www.myhurlburt.com), Retiree Corner is your go to resource for information about base operations and events which may pertain to and/or interest you as well as the current issue of the Annual Retiree Newsletter. You will also find links to our office where you can contact us directly and obtain information you are unable to find on the page.

The most important feature we want to call your attention to is the email “Opt In”. By entering your email address, first and last name and service connection you will connect on an all new level. This will enable the RAO and 1 SOFSS to communicate with you via email when important notices, Special Events and periodic closures occur which may impact you. In addition, it will ensure you continue to receive the annual RAO Newsletter (the one you are reading now) and never miss out on valuable information like medical updates, retiree appreciation events, facility closures and specials, ID card information and more! We will send interim updates in emergency instances and occasional emails with event information.
MEMORANDUM FOR HURLBURT FIELD AREA RETIREES

FROM: 1 SOW/CC
212 Lukasik Avenue, Suite 315
Hurlburt Field FL 32544-5409

SUBJECT: Retiree Appreciation Invitation, 14-15 October 2021

1. As retirees, you have served our Air Force and nation with pride and distinction. You are an important part of Hurlburt Field and our Air Force family. In recognition of your contributions and dedication, the 1st Special Operations Wing is hosting Retiree Appreciation Days at Hurlburt Field. You are cordially invited and I sincerely hope you can take advantage of these activities.

2. The activities include the following:


   c. Free flu shots on 14-15 October 2021, 0900-1500 at the Hurlburt BX Mall.

   d. Shingles shots will be available while supplies last: 14-15 October 2021, at the Hurlburt BX Mall (must be at least 50 years old).

   e. Hurlburt Lanes bowling special: 14-15 October 2021, 0900-1700. Free bowling (3 games per ID card holder) and $1.00 shoe rental.


   g. Blood Mobile, 15 October 2021, 1000-1500 at the Base Exchange.

   h. There will be representatives from TRICARE and Bob Hope Village at the Base Exchange.

   i. The Library will be holding a book sale 14-15 October 2021 at the Base Exchange

3. The Hurlburt Field Retiree Activities Office is located in the middle of the 1st floor of Bldg 90210 (1 SOW HQs, where MPS and I.D Cards are located). Hours of operation are Monday-Friday, 0900-1200, and can be reached at (850) 884-5443. The Retiree Activities Office has information that will be of interest for retirees and their families.

4. Please review current base masking policies before attending any of the above activities.

JOCELYN J. SCHERMERHORN, Colonel, USAF
Commander

Any Time...Any Place
Free Flu & Shingles Shots
@ Hurlburt BX Mall
14, 15 October 9am-1pm

Free Shingles Shots
@ Immunization office
Hurlburt Clinic
14, 15 October
While supplies last
(Must be at least 50 years old)

Base Exchange
Sidewalk Sale
14, 15, 16 October
9am-3pm

Commissary Indoor Sale
4, 15, 16 October
9am-5pm

TRICARE &
Bob Hope Village
reps available @
The Base Exchange

Library Book Sale
14, 15 October @
The Base Exchange

Hurlburt Lanes Special
Free Bowling and $1 shoe rental
14, 15 October
9am-5pm

Gator Lakes
Golf Course Special
14, 15 October
FREE green fees
– cart required $15
(850) 881-2251

Bob Hope Village offers hassle-free, independent living with the camaraderie of military life.
Surviving Spouses and Couples-Retired Enlisted USAF, AF Reserves and ANG 55+ are Eligible.

Bob Hope Village is an active, independent living community located in Shalimar. The community is shaped by six villages of one and two bedroom apartments, a community center, swimming pools, and so much more.

- Spacious Apartments
- Military Community
- On Campus Cafe
- HOPE Wellness Program
- Activities Program
- Scheduled Bus Transportation
- Prescription Pick Up Service
- Shopping Service
- General Store
- Kellogg Fitness Center
- Gardening Plots
- Walking Trails

Schedule your tour today. Call 850-651-9422.
Visit our new website at BobHopeVillage.us.
We are always looking for new ways to serve you! In the last year, despite delays and challenges from COVID-19 we were still able to bring you two new facilities! Take a look at the descriptions below then make some time to stop by and check out another benefit of your service!

Kraken Kafé is our coffee shop which features Voodoo Coffee, specialty teas and a variety of Lattes and Mochas to tempt your palate. Additionally, we offer hot panini breakfast sandwiches and a selection of grab-n-go items for breakfast or lunch on the run. The Kraken Kafé is located inside the Community Commons right beside the Hurlburt Library. With two large screen TV’s, enormous picture windows and a patio, this facility is sure to offer a desirable atmosphere for any season! We offer dine-in services when permissible and since this facility is partnered with Velocity Café, you can bring in your meal from Velocity and dine with us! Kraken Kafé is open Mon-Fri, 6:30 a.m. – 1:30 p.m. at time of print.

KT’s Kraken Tiki Bar is a freestanding covered deck overlooking the Santa Rosa Sound, just behind the Outdoor Recreation/Marina building. With gorgeous breezes most days and highly skilled bartenders we offer a full selection of beverages for your enjoyment. Planning a celebration? Consider KT’s for your next event – talk to us about reservations and enjoy the facility as well as access to the sound side beach area. KT’s is open Thu-Sun, 1-9 p.m. at time of print.
NEW EXTENSION DATE FOR EXPIRED ID CARDS

Retire and Family Members identification cards that have expired between 1 Jan 2020 – 31 Jul 2021 will remain valid through 31 Jan 2022.

Although the extension has been approved, and members base privileges are still in place, the Hurlburt Field MPF will issue new IDs once the retired veterans and their family members are within the 30 day window of 31 Jan 2022.

Due to the COVID pandemic, walk-ins for these issuances are completely voluntary. Our office is aware of the safety concerns and are doing our part to ensure the safest transaction if any member would like to visit our facilities for service.

We would like to thank the community for patience and understanding throughout this pandemic. Our support to you is unwavering and we will always stand by ready to assist.

If you have any questions, or concerns, please feel free to contact us at (850) 884-5321 or (850) 884-5322.
The Hurlburt Field Pharmacy has undergone many changes over the past year – from car curbside prescription delivery, to the addition of the ScriptCenter within the Base Exchange – we continue to serve you and your families through whatever may come our way! Here are just a few updates for you to know so that you can take advantage of all the Hurlburt Field Pharmacy has to offer.

**ScriptCenter**

Avoid the lines at the pharmacy! You can now pick-up your refilled medications at your convenience at the ScriptCenter located in the Base Exchange next to the Food Court. New prescriptions, refrigerated medications, and controlled substances must still be picked up at the main pharmacy.

Enroll in the ScriptCenter by visiting the machine, selecting “Enroll” and typing a current prescription number (Ex: HE123456). After you enroll, let the pharmacy know you want your medication to be sent to ScriptCenter by calling 850-881-5835, Option 2 or by visiting TricareOnline.com and selecting the Base Exchange pick-up location. Our team will prepare your medication and have them in the ScriptCenter within 2-3 business days.

**Online & Phone Prescription Activations**

The days of waiting to activate your prescription are over! The Hurlburt Field pharmacy now offers several convenient ways to activate prescriptions in the comfort of your own home.

- Call 850-881-2133, Opt 2 to speak to a live pharmacy representative. You will be notified when your prescription will be ready for pick-up.
- Visit www.tricareonline.com and utilize the Patient Portal to activate prescriptions online
- Drop-off paper prescriptions at the pharmacy. Paper prescriptions will be available next duty day after 1100

**Over-The-Counter (OTC) Service**

We are pleased to announce the return of our OTC medication service. If you are experiencing symptoms associated with mild conditions, you may ask to speak to a Pharmacist to receive short-term OTC medications. Due to COVID-19 precautions, if you are experiencing cold/flu like symptoms – you must continue to call the appointment line at 850-881-1020.

**Text-Alerts**

Want to be notified when your prescriptions are ready? Sign-up for our Text-Alert feature to receive notifications directly to your mobile device. Call the pharmacy at 850-881-2133, Opt 2 to enroll!

**GSL Will-Call System**

The Hurlburt Field Pharmacy has acquired a state-of-the-art pick-up cabinet to store your medications in the pharmacy called GSL. This will expedite your pick-up experience at the pharmacy and ensure your medications are safe and secure.

**COVID-19 Vaccinations**

Still need a COVID19 vaccination? The 1SOMDG will be offering COVID19 vaccines to all DoD card holders and dependents ages 12+. Sign-up for your appointment today at www.tricareonline.com. Call 1-800-600-9332 for assistance with scheduling your appointment.

We are constantly improving our services, so stay-tuned for more pharmacy updates! Remember, our knowledgeable staff is here to make sure you receive your medications safely. At any time, you may request to speak to a pharmacist who can help tailor your medication therapy. Thank you for allowing us to serve you and your families!
DID YOU KNOW EXPRESS SCRIPTS HAS A MOBILE APP FOR CONVENIENT PRESCRIPTION SERVICE?

By TRICARE Communications

FALLS CHURCH, Va. – Looking for an easier way to manage your prescriptions? Tired of waiting at a pharmacy to pick up your medications? The Express Scripts mobile app can help you access your TRICARE pharmacy benefit and securely manage the medicine you take.

“The mobile app is convenient, accessible, and simple for you to use,” said U.S. Public Health Service Cmdr. Teisha Robertson, a pharmacist with the Pharmacy Operations Division at the Defense Health Agency. “It’s like a pharmacy-on-the-go. It lets TRICARE beneficiaries refill and track their prescriptions anytime and anywhere.”

The mobile app is free. You can visit the Apple App Store or Google Play Store to download it.

To get started, log in to the app with your TRICARE Express Scripts username and password. If you don’t have an account, you can register for one. Once you’ve signed in on your phone, you can use the app to:

- **Order prescriptions.** You can view which prescriptions are due for refill or renewal, and reorder medications. If you have any questions about your order, you can connect with a pharmacist 24/7.
- **Track orders.** You can track your current order’s estimated ship date and then track the order in transit.
- **Set up automatic refills.** If your medications are eligible, you can set up and manage automatic refills through the app. Express Scripts will refill and ship prescriptions when 25% of your current prescription is remaining. That way, you never run out of medication.
- **Pay bills.** You can make secure payments from the mobile app. The app will show your current balance on your account. You have several payment options as well as the option to set up automatic payments.
- **Manage medications.** You can set dose reminders that alert you to take your medication. This will help you stick to a steady routine and be less likely to miss a pill.
- **Move prescriptions to home delivery.** If you have an existing prescription at a military or retail network pharmacy, you may be able to request home delivery. You can see which medications are eligible for home delivery within the mobile app. As stated in the TRICARE Pharmacy Program Overview, you can get up to a 90-day supply of most medications mailed to you for the applicable copayment with free standard shipping with home delivery. You can also see if your medication is covered through home delivery by using the TRICARE Formulary Search Tool. Keep in mind, some limits on home delivery may apply overseas.
DETAILS AND HOW TO JOIN
Must be a cardholding member under current program for all FOCUS deals. New deals offered monthly as well as a quarterly drawing for a $250 Gift Card! Joining is free and simple:
TEXT 1SOFSSFOCUS to 95577 and complete the registration form you receive by text

Prefer an alternate means to join? Contact us at (850) 884-4965/6982.
All our lives have completely changed over the past couple of years and we have had to adapt and change, and grow together. We learned new skills and remembered old ones. We came together as a nation and as a community. Our Armed Forces were especially adaptable to the changing crisis and we pulled through with great integrity.

While we may not ever get back to complete normal; does anyone remember what that was like? Well, that goes for the commissary, as well. We are still your commissary and we are here for you. Our employees are required to wear masks, but we are still giving away those gentle smiles that say "hello and welcome." We now operate behind a shield of plastic to protect both of us, but we still see you. The motto of "It’s Worth the Trip" truly came to shine these last couple of years.

As always. We continue to serve the military community and deliver the benefit. It is likely we will see more changes to your commissary in the future, but we will adapt and overcome again to meet any new challenges in the way of completing the mission. Your commissary remains yours and the employees are just as human as they ever were.

There is no doubt the last two years have changed the way we deliver the benefit for the better. These last two years are a reminder that we are all in this together. Your Hurlburt Field Commissary Store Director, Kim Jackson and her staff would like to thank all retirees and their families for their service and welcome you to come back to shopping at your commissary. It’s your benefit and we are here to serve you!

To keep you and the Commissary Staff safe against the Corona Virus Pandemic, your Hurlburt Field commissary will require masks while shopping and working in the store.

Your Grocery manager is Ms. Irma Tirado. She is a people person and loves to have sales. She is putting together some great deals for the sidewalk sale to help your $$ go further, plus our industry partners will be raffling many $25 gift cards for you to win during the "Retiree Appreciation Days" Sidewalk Sale 14-15 Oct, so it will definitely be worth your trip!!

Your Meat department is well stocked with fresh beef and pork, cut daily by professional meat cutters. Your Meat Manager is Mr. Paul Gantt. He has a great team of meat cutters who love to delight you with their beautiful cuts of meat. They will be happy to give you pointers on how to prepare many items and will special cut your choice of meat to your desired thickness. Just ask them. If you just want one steak and only see packs of two, just ask. We are here for you!!

Your Produce department manager is Ms. Yolanda Larson. She and her crew stock your everyday produce, plus seasonal and organic items. You will notice the love of produce when you walk in the door, and to show her appreciation, she will have some great deals on produce during Retiree Appreciation Days.

A NEW SERVICE your commissary is now providing is "Commissary Click2Go". This service allows patrons to select your groceries online and we will do your shopping for you. It is very easy, and you can do it on your home computer or your smart phone. In this Covid 19 environment, it is a very safe alternative to regular shopping. Commissary employees will shop for you and then bring your groceries to your car. It’s fabulous!! Go to commissaries.com and click on CC2G for more information.

We look forward to being able to serve you for the Retiree Appreciation Day’s sidewalk sale and for all your shopping needs, so come in to your Hurlburt Field Commissary and take advantage of your benefit and the great deals your commissary offers.
Last year, the Defense Health Agency (DHA) launched 74 new websites for Air Force military hospital and clinics, including the 1 SOMDG. This is an important step to modernize the Military Health System on the web. Each website moved to the TRICARE website to give patients a standard web experience. “Standardizing military hospital and clinic websites will help our patients across the Military Health System to access all of the information they need to manage their health care and their TRICARE benefit,” said U.S. Army Lt. Gen. Ronald Place, DHA director. “This change will make it easier for our service members, retirees, and families to find the information they need to navigate and access health care information. As our service members and families move across the country and around the world, having a standard website will be one less thing they will have to learn at their new location.”

All military hospitals and clinic websites will move to the same, new platform. This means you will have the same, high quality web services from wherever you are around the world. Are you planning to move or going through a permanent change of station (PCS)? The standard website layout and features will make your transition easier. You won’t have to learn a new site after you PCS. Want to check out the new changes? Visit our new website at https://hurlburt.tricare.mil/ The new website is modern and user-friendly. It’s designed to make information faster and easier to find. And it includes tools and widgets to help you.

Using your local military hospital or clinic websites will be easier. Key features include:
- Standard look and feel.
- Ease of navigation.
- Up-to-date health care information.
- Local health services.
- Central TRICARE information.
- Easy to find data on quality, patient safety, and access.

As a one-stop-shop, you can easily get from your local military hospital or clinic website to the TRICARE website. You can access health and benefit information and updates at your local level and the national level.

To learn more about these moves, visit: TRICARE.mil/MTFtransformation
## A&RC
Airman & Family Readiness Center | 884-5441
220 Lukasik Avenue, Bldg 90213

## CHILDREN & YOUTH
Child Development Centers
CDC Main | 884-6664
108 McMillan St., Bldg 90353
CDC East | 884-1360
133 Leimanis Drive, Bldg 91168
CDC West | 884-5154
26 Weaver St., Bldg 90306
Family Child Care | 884-4300
301 Tully St., Bldg 90509
Youth Center & School Age Program | 884-6335
117 McMillan St., Bldg 90004
School Liaison | 280-5766

## DINING/RESTAURANTS/BARS
Better Bodies | 581-0074/0081
Inside The Commando Fitness
Kraken Cafe | 884-4045
Inside Community Commons, 443 Cady Ave, Bldg 90337
KT’s Kraken Tikki Bar | 884-6939
Out Door Rec Marina Tikki, 100 Corely Road, oasis cafe | 881-5731
Inside Gator Lakes Golf Course
Spare Time Grill | 884-6470
Inside Hurban Lanes (Bowling)
442 Cady Avenue, Bldg 90231
The Hooh Bar & Grill | 884-7507
Deliver to Soundside Lodging only
Inside The Soundside, 107 Kisman St.
The Soundside | 884-7507/581-3111
Catering & Events
Velocity Cafe | 884-3765
Community Commons, 443 Cady Ave, Bldg 90337
The Reef (Military Dining) | 884-7725
313 Cady Avenue, Bldg 90326
The Riptide (Military Dining) | 881-5177/5128
123 Howie Walters Road, Bldg 91007
Flight Kitchen (Military Dining) | (850) 240-3861

## EDUCATION & LEARNING
Education & Training | 884-6724
221 Lukasik Avenue, Bldg 90220
Library | 884-6266
Community Commons, 443 Cady Ave, Bldg 90337

## EMPLOYMENT
Civilian Personnel | 884-5212
212 Lukasik Avenue, Bldg 90210
NAF Human Resource | 884-6644
145 Letourneau Circle, Bldg 90327

## FITNESS CENTERS/OUTDOOR FIT AREAS & SPORTS
SOFTBALL FIELDS, TENNIS COURTS, ROLLER HOCKEY RINK
(temp. colors), TRACK & FIELD, COMBAT FIT EAST, BEAVERBOXES
OPEN to anyone with base access Aquatic Center
(Swimming Pool) | 884-6866
207 Cady Avenue, Bldg 90306
Open to all DoD ID cardholders, lap swim only, no appointments, first come basis:
884-6866 or email HurbartPool@gmail.com
Fitness Center - Aderhold | 884-6834
219 Tully Street, Bldg 90157
24/7 Access Available - Register at Facility
Fitness Center - Commando | 884-4412
452 Cady Avenue, Bldg 90232
24/7 Access Available - Register at Facility
Fitness Center - Riptide | 881-5121
123 Howie Walters Road, Bldg 91007
Gator Lakes Golf Course | 881-2251
463 Walkup Way, Bldg 91300
Hurbart Lanes (Bowling) | 884-6941
442 Cady Avenue, Bldg 90231

## MILITARY PERSONNEL
Military Personnel Flight (MPF) | 884-4110, opt 1
CAC/ID | 884-4110, opt 1
Career Development | 884-4110, opt 2
Retirements/ Separations
Assignments
Promotions
Reenlistments
Extensions
Force Management | 884-4110, opt 3
Adverse Actions
Awards & Decorations
Evaluations
Duty/ TDY History
884-4110, opt 3 | 884-5563 | 884-2537 | 884-2694
Installation Personnel Readiness (IFR)
884-4110, opt 4
Passports | 884-2017
(AD and 65 employees’ non-personal use)
(Appt only)

## RECREATION & HOBBIES
Auto Hobby Shop | 884-6674
552 Hamby Pl, (Arts & Crafts Building)
Dive Shop | 884-1576
Community Commons, 443 Cady Ave, Bldg 90337
FAM Camp | 797-0108
210 Downs Circle
Information Tickets and Travel (ITT)
Leisure Travel | 884-5699
Tickets & Tours | 884-6995
424 Cady Avenue, Bldg 90229
LIF Commando Community Park | 884-6939
Located next to CDC Main
Pavilion Rental Available
Landing Zone Community Center, B4
& Special Events | 884-2606 & 884-2607
Community Commons, 443 Cady Ave, Bldg 90337
Outdoor Recreation/Marina | 884-6939
100 Corely Road, Bldg 92473
Rifle & Pistol Club | 884-7629
Located off Red Horse Rd.
Single Airman Program (R4) | 884-4597
Community Commons, 443 Cady Ave, Bldg 90337
Skeet & Trap Range | 797-9435
6th Ranger Road
Unite C3 | 884-5080
145 Letourneau Circle, Bldg 90327

## MISCELLANEOUS
Lodging Facilities/Commando Inn | 884-7115
301 Tully St., (Main)
107 Kisman St., (The Soundside)
Honor Guard | 884-5330/9797
139 Letourneau Circle, Bldg 90359
Marketing Office/Print Shop | 884-4252
or 884-3826/3821
145 Letourneau Circle, Bldg 90327
Mortuary Affairs | 884-2957 or call (850) 430-6664
145 Letourneau Circle, Bldg 90327
Plaque & Trophy Shop | 884-5294
552 Hamby Place, (Arts & Crafts Building)
Post Office | 884-7699
477 Tully Street, Bldg 90228
Recycling | 884-7577
202 Walkup Way, Bldg 9136

## QUICK REFERENCE
Airman’s Attic | 884-7769
Backgate | 884-2259
Barber Shop [Main Exchange] | 581-8896
Base Exchange (AAFES BC) | 581-0033
Casually Assistance | 884-2685
Chapel Center | 884-7795
Clinic Appointments | 881-1020
Commons (DECA) | 881-2139
Convis/Base Housing | 344-0220
Credit Union (Eglin Federal) | 862-0111
DEERS | 884-5327
Dormitory Housing | 884-3188
Finance Accounting | 884-4119
Dental Clinic | 884-7881
Emergency Management | 884-4304
Emergency Room (Eglin) | 883-9228
Express (Shoppette) | 581-4488
Family Advocacy | 881-5061
Firestone | 884-6828
Health and Wellness Center | 884-4292
Inspector General | 884-6322
Legal Office | 884-7821
Main Gate | 884-7803
Mental Health | 881-4237
FSS & Registration | 884-5233
Pharmacy | 884-2133
Public Affairs (150W) | 884-7196
Red Cross | 412-7501
Retiree Activities Office | 884-5443
Safety Office | 884-5243
Security Forces | 884-6623
Sexual Assault Prevention/Response | 884-7727
Space “A” Travel | 884-1086
Thrift Shop | 884-3098
TRICARE | 881-5717/3912
Veterans Affairs | 805-872-1000
Visitor Control Center | 884-2370
The RAO currently has five volunteers (enlisted, officer and retiree spouse) in the office and we are looking for more volunteers. The office is manned from 9am to Noon, Monday through Friday, except for down days and holidays. Working in the RAO is not that difficult as we mostly direct retirees to the experts in the building. What we really enjoy is helping people.

So if you are interested in volunteering at the RAO please email us at ISOFSS.RAO@US.AF.MIL or call 850-884-5443 between 9am and Noon, Monday through Friday, and if no one answers, please leave a message. We are looking for more volunteers, so why not make a difference and join our team.

The RAO has a page in the 1st Special Operations Force Support Squadron’s My Hurlburt Life monthly magazine, so pick up the magazine and find out what’s happening at Hurlburt Field.

Finally, when you get this newsletter, which is being mailed to more than 16,700 retirees and widows, and you would like to comment on something in the newsletter, please call or email the RAO.